

COURSE OVERVIEW

Course Name:
(MS-900) Microsoft 365
Fundamentals

COURSE DURATION: 1 Day

Gauteng:

3rd Floor, 34 Whitely Road
Melrose Arch
Johannesburg
2196

Gauteng:

192 on Bram
192 Bram Fischer Drive
Ferndale, Randburg
Johannesburg
2160

Cape Town:

3rd Floor, Thomas Pattullo Building
19 Jan Smuts St
Cape Town
8000

Durban:

9 Mountview Close
Broadlands
Mount Edgecombe
Durban
4302

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INTRODUCTION

This course introduces Microsoft 365, an integrated cloud platform that delivers industry-leading productivity apps along with intelligent cloud services, and world-class security. You'll learn foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing. You will be introduced to Microsoft 365 and learn how Microsoft 365 solutions improve productivity, facilitate collaboration, and optimize communications. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

DELIVERY METHOD

Our courses have flexible delivery options:

- In-person classroom training at the Impactful training facilities
 - Johannesburg, Durban, Cape Town
- Virtual instructor-led training
- Nationally: on-site at the client

Intended Audience

This course is designed for candidates looking to demonstrate foundational-level knowledge of cloud-based solutions to facilitate productivity and collaboration on-site, at home, or a combination of both. Candidates may have knowledge of cloud-based solutions or may be new to Microsoft 365.

Prerequisites

Students do not need to have any experience with Microsoft 365 before taking this course; however, a basic level of familiarity with computer technology and cloud computing is assumed.

Course Overview

Describe cloud computing

This module introduces you to cloud computing. It covers things such as cloud concepts, deployment models, and understanding shared responsibility in the cloud.

Describe the benefits of using cloud services

This module introduces you to the benefits cloud computing can offer you or your organization.

Describe cloud service types

This module covers the different cloud service types and shares some of the use cases and benefits aligned with each service type.

What is Microsoft 365?

Learn about Microsoft 365, the productivity cloud designed to help each of us achieve what matters, in our work and life, with best-in-class Office apps, intelligent cloud services, and advanced security.

Describe productivity solutions of Microsoft 365

Learn about how the productivity solutions through Microsoft 365 help optimize operations, enhance content creation, and empower people to perform tasks in real-time from virtually anywhere.

Describe collaboration solutions of Microsoft 365

Learn about how the collaboration solutions through Microsoft 365 unlock new ways of working together by helping people and teams stay connected, engaged, and ensure fluid communication across organizations.

Describe endpoint modernization, management concepts, and deployment options in Microsoft 365

Learn about how the business management solutions through Microsoft 365 provide people with a secure, personalized desktop experience and help organizations easily manage updates for all devices with a simplified admin experience.

Describe analytics capabilities of Microsoft 365

Learn about how the analytics capabilities through Microsoft 365 help people build better work habits and business leaders improve the employee experience and business outcomes with data-driven insights and reports.

Describe the services and identity types of Azure AD

Azure Active Directory (Azure AD) is Microsoft's cloud-based identity and access management service. Learn about Azure AD, its services and the types of identities it supports.

Describe the access management capabilities of Azure AD

A key function of Azure AD is to manage access. Learn about the access management capabilities, its use cases, and benefits.

Describe threat protection with Microsoft 365 Defender

Learn about Microsoft 365 Defender, a unified pre- and post-breach enterprise defense suite that natively coordinates detection, prevention, investigation, and response across endpoints, identities, email, and applications to provide integrated protection against sophisticated attacks.

Describe security capabilities of Microsoft Sentinel

Learn about Microsoft Sentinel a scalable, cloud-native, security information event management (SIEM) and security orchestration automated response (SOAR) solution.

Describe the compliance management capabilities in Microsoft Purview

Explore the Microsoft Purview compliance portal, the portal for organizations to manage their compliance needs. Learn about the Compliance Manager and compliance score, which can help organizations manage, simplify, and improve compliance across their organization.

Describe the Service Trust Portal and privacy at Microsoft

Microsoft runs on trust! Here you'll explore the Service Trust Portal for content on how Microsoft delivers on our commitment of trust. You'll also learn about Microsoft Priva, a solution to help meet privacy goals.

Describe Microsoft 365 pricing, licensing, and billing options

Learn about the pricing models for Microsoft cloud services and how Microsoft 365 is available through various licensing and billing options to meet the needs of people and organizations.

Describe support offerings for Microsoft 365 services

Learn about how people and organizations can get the most out of their technology investments through the various support offerings for Microsoft 365 and how they can help improve Microsoft products for their organization.